# Aviva personal protection application and data capture form



#### How to fill out this form

You can use this form as a paper application or as data capture. If you are using this as an application form you can apply for up to 6 contracts at once. There can be a maximum of two policyholders and two lives covered per application. Policyholders and lives covered don't have to be the same people unless applying for Income Protection+. You should complete a separate 'product details' section for each contract and number them for further use in the form, you may also want to send a copy of your quote with this form to: Aviva, PO Box 520, Norwich, NR1 3WG.

#### **Please note:**

Section 7 is an additional health questionnaire. You must complete this section if you answer yes to any question in Section 6, other

#### Placing policies under trust

Data capture: If you are using this form for data capture and a policy is to be placed under trust, you can post the paper trust form(s) or complete the online trust at the point when inputting the application data. You will need to speak with the applicant(s) at the time of completing the trust details online.

than asthma. Please complete an additional health questionnaire for each condition disclosed in Section 6.

- Section 9 is an additional family history questionnaire. You must complete this section if you answer yes to any question in Section 8. Please complete this section for each family history disclosed in Section 8.
- If you are using this for data capture, you do not need to send the form to us. If a declaration is required please ensure you return Section 20.

Using Aviva's interactive underwriting by applying online is the most effective way to apply for our products, it also offers an uplift in commission.

Paper application: If you are using this form as a paper application and a policy is to be placed under trust, please complete an appropriate paper trust form(s). You can either return along with the application or at a later date.

Form use:	Application	Data capture

#### Changes before the contract comes into force

Until we confirm when the cover will start you must notify us immediately of any change in the circumstances relating to the health, activities, occupation or residence of the person(s) covered which would change any of the answers or information provided in this

#### Important information

It is important that all questions are answered fully, truthfully and accurately. Please remember that we'll use the answers given to assess the terms and the extent of benefits we can offer. Even if information has already been provided in a previous application, it must be provided to us again as our systems may not identify the previous information.

#### Contents

1 Account information 2 Personal details Product details - Life Insurance+ Product details - Critical Illness+ 3 Product details - Income Protection+ Product details - Whole of Life Insurance+ 4 Policyholder details 5 Lifestyle Personal medical history 6 Additional health questionnaire 7 (needed for each condition disclosed in section 6) 8 Family history Additional family history 9 (needed for each condition disclosed in section 8) Residency, travel & sports 10 11 Occupation

application form. This includes attending any medical appointment or consultation after submitting the application.

Any changes may affect the terms and extent of the benefit we can offer. We reserve the right to offer amended terms or decline cover.

If incorrect or incomplete information is provided this may result in the policy being amended or cancelled, may reduce the amount payable in the event of a claim, or may result in the non-payment of a claim. We have a confidentiality policy in place, which means we hold medical information securely and access is limited to authorised individuals who have a need to see it.

- 12 Overall cover
- 13 Doctor's details
- 14 Payment details
- 15 Important information
- 16 Data protection
- 17 Medical information
- 18 Financial crime
- 19 **Declaration – Personal protection products** Short financial questionnaire
- (needed if overall cover in the market exceeds 20 £1m for life or £500,000 for critical illness and/or employee significant illness)
- 21 AMRA consent form (if required)
- Spare policyholder details and additional health questionnaire 22 pages (if required)

### Section 1 – Account information

Adviser use – For paper application only		
Account code		
Panel ID		
Intermediary Case Reference Number		
Adviser name		
Company name		
FCA number		
Contact name		
Contact phone number		
Contact email address		
Was advice given?	Yes	No
Indemnity commission	Yes	No
	Initial and renewal	
Commission style	No commission	
For initial commission only		
Commission type		Sacrificed
	Required	
		_
Commission basis	Lautro points	Percentage of entitlement
Commission basis	Enter Lautro points	Enter percentage of entitlement %
Apply those poweristics data the family		
Apply these commission details for all	Yes	No

If the application contains multiple policies and you don't want the same commission details for each policy, please give us the commission details on a separate paper including the associated number you have allocated to that policy in Section 3.

If you're using this form as a paper application, we'll automatically put the policy pack in the post to your client(s). You may also want to send a copy of your quote with this form.

## Section 2 – Personal details

	First life covered		Second life co	overed
1. Title				
2. Name	First name	First r	name	
	Middle name	Middl	e name	
	Last name	Last n	ame	
3. Date of birth		D	D / M M / Y	ΥΥΥ
4. Gender	Male Female	М	ale 🗌 Fe	male
5. Occupation				
			First life covered	Second life covered
6. What is your relationship to the first life covered?	Spouse Civil partner Live in partner Co-mortgagee Lender/Guarantor (Personal Loan Protection	on)		
7. Smoking, tobacco and nicotine use We need accurate information about your client's use of cigarettes, cigars, a pipe or any other tobacco or nicotine products including nicotine gums, patches, inhalers, tablets, lozenges, sprays and electronic products, even if only on an occasional basis. It's an important factor in our assessment of terms and payment of claims. We may carry out tests to confirm use.	Never used Regular, occasional or social use Completely stopped within last 12 months Completely stopped more than five years a Completely stopped more than three years	ago		
8. Phone number	Home Mobile	Home Mobile		
9. Email				
10. Address The policyholder (and life covered, if different), must be a resident of the UK,	Address line 1	Addre	ss line 1	
Channel Islands, Isle of Man or Gibraltar	Address line 2	Addre	ss line 2	
	Town/City	Town	/City	
	County Postcode	Count	-	
11 Pre-sale underwriting reference	rositotte	FUSIC	UUE	

lei wiiting reference

### Section 3 – Product details: Life Insurance+

#### Please number the policies you apply for in the space provided as this may be needed in Sections 20 and 23(4).

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1 1	υι	es

Note 1: Premium basis applies to both lives

Note 2: If you are applying for family income cover please give cover amount as annual amount, cover cannot be determined by premium

Note 3: Only available for single life policies

- Note 4: Upgraded critical illness and extra care cover only available with life & critical illness cover
- Note 5: Upgraded children's benefit only available if at least one life has life & critical illness cover
- Note 6: Global treatment only available on one Aviva or Friends Life policy
- Note 7: Fracture cover only available on one Aviva policy
- Note 8: Total permanent disability option is only available with life & critical illness cover
- Note 9: Increasing cover is not available with conversion & renewal option or on decreasing cover
- Note 10: RPI is only available on level cover with the increasing cover option
- Note 11: Conversion option only available with level life cover

Note 12: Renewal option only available with level life cover or level life & critical illness cover with guaranteed premiums

	No.	No.
Life covered	First life Second life Both	First life Second life Both
Policyholder	<ul> <li>As above</li> <li>First policyholder</li> </ul>	<ul> <li>As above</li> <li>First policyholder</li> </ul>
	Second policyholder	Second policyholder
	Level Decreasing	Level Decreasing
	Policy interest rate % (4-15% to 2 decimal places)	Policy interest rate % (4-15% to 2 decimal places)
Cover type		
	Family income cover	Family income cover
	With critical illness	With critical illness
Life & critical illness premium basis <i>Note 1</i>	Guaranteed Reviewable	Guaranteed Reviewable
Count	Cover amount Note 2	Cover amount Note 2
Cover	<u>OR</u> Premium	<u>OR</u> Premium
Term	No. of years <u>OR</u> Until age <i>Note 3</i>	No. of years <u>OR</u> Until age <i>Note 3</i>

### **Section 3** – Product details: Life Insurance+ *continued*

	No.	No.
	Upgraded critical illness <i>Note</i> 4	Upgraded critical illness <i>Note</i> 4
	First life Second life Both	First life Second life Both
	Upgraded children's benefit <i>Note 5</i>	Upgraded children's benefit <i>Note 5</i>
	Extra care cover <i>Note 4</i>	Extra care cover <i>Note 4</i>
	First life Second life Both	First life Second life Both
	Global treatment <i>Note 6</i>	Global treatment <i>Note 6</i>
	☐ First life ☐ Second life ☐ Both	First life Second life Both
	Fracture cover <i>Note 7</i>	Fracture cover <i>Note 7</i>
	☐ First life ☐ Second life ☐ Both	☐ First life ☐ Second life ☐ Both
Options	Total permanent disability <i>Note 8</i>	Total permanent disability <i>Note 8</i>
	First life Second life Both	First life Second life Both
	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months
	Increasing cover <i>Note 9</i>	□ Increasing cover <i>Note 9</i>
	Increasing cover rate	Increasing cover rate 3% 5% RPI <i>Note</i> 10
	Conversion Note 11 Renewal Note 12	Conversion <i>Note 11</i> Renewal <i>Note 12</i>
Will this replace an existing Aviva or Friends Life policy?	Yes No	Yes No
If yes, give existing Aviva or Friends Life policy number(s)		

### Section 3 – Product details: Life Insurance+

Notes:				
Note 1:	Premium basis applies to both lives			
Note 2:	If you are applying for family income cover please give cover amount as annual amount, cover cannot be determined by premium			
Note 3:	Only available for single life polic	ies		
Note 4:	Upgraded critical illness and extr	a care cover only available with life & critical ill	ness cover	
Note 5:	Upgraded children's benefit only	available if at least one life has life & critical ill	ness cover	
Note 6:	Global treatment only available o	on one Aviva or Friends Life policy		
Note 7:	Fracture cover only available on	one Aviva policy		
Note 8:	Total permanent disability option	n is only available with life & critical illness cove	er	
Note 9:	Increasing cover is not available	with conversion & renewal option or on decreas	sing cover	
Note 10:	RPI is only available on level cove	er with the increasing cover option		
Note 11:	Conversion option only available	with level life cover		
Note 12:	Renewal option only available wi	th level life cover or level life & critical illness co	over with guaranteed premiums	
		No.	No.	
Life cover	red	☐ First life ☐ Second life ☐ Both	🗌 First life 🔲 Second life 🗌 Both	
		As above	As above	
Policyhol	der	First policyholder	First policyholder	
		Second policyholder	Second policyholder	
		Level Decreasing	Level Decreasing	
		Policy interest rate	Policy interest rate	
		% (4-15% to 2 decimal places)	% (4-15% to 2 decimal places)	
Cover typ	e	☐ Family income cover	Family income cover	
		With critical illness	With critical illness	
		First life Second life Both	First life Second life Both	
Life & crit	ical illness premium basis Note 1	Guaranteed Reviewable	Guaranteed Reviewable	
Life & ent	ical filless premium busis and			
		Cover amount Note 2	Cover amount <i>Note 2</i>	
Cover		OB Promium	OP Promium	
		<u>OR</u> Premium	<u>OR</u> Premium	
Term		No. of years OR Until age Note 3	No. of years OR Until age Note 3	

### Section 3 – Product details: Life Insurance+ continued

	No.	No.
	Upgraded critical illness <i>Note 4</i> First life Second life Both	Upgraded critical illness <i>Note 4</i> First life Second life Both
	Upgraded children's benefit Note 5	Upgraded children's benefit <i>Note 5</i>
	Extra care cover <i>Note 4</i> First life Second life Both	Extra care cover <i>Note 4</i> First life Second life Both
	Global treatment <i>Note 6</i> First life Second life Both	Global treatment <i>Note 6</i>
	Fracture cover <i>Note</i> 7	Fracture cover <i>Note 7</i>
Options	Total permanent disability <i>Note 8</i> First life Second life Both	Total permanent disability <i>Note 8</i> First life Second life Both
	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months
	<ul> <li>☐ Increasing cover Note 9</li> <li>Increasing cover rate</li> <li>☐ 3%</li> <li>☐ 5%</li> <li>☐ RPI Note 10</li> </ul>	<ul> <li>☐ Increasing cover Note 9</li> <li>Increasing cover rate</li> <li>3% □ 5% □ RPI Note 10</li> </ul>
	Conversion Note 11 Renewal Note 12	Conversion Note 11 Renewal Note 12
Will this replace an existing Aviva or Friends Life policy?	Yes No	☐Yes ☐No
If yes, give existing Aviva or Friends Life policy number(s)		

### Section 3 – Product details: Critical Illness+

Please number the policies you apply for in	the space provided as this may be needed in Se	ctions 20 and 23(4).
Notes:		
Note 1: Premium basis applies to both live	2S	
Note 2: If you are applying for family incor by premium	ne cover please give cover amount as annual ar	nount, cover cannot be determined
Note 3: Only available for single life policie	25	
Note 4: Global treatment only available or	n one Aviva or Friends Life policy	
Note 5: Fracture cover only available on o	ne Aviva policy	
Note 6: Increasing cover is not available w	ith the renewal option or on decreasing cover	
Note 7: RPI is only available on level cover	with the increasing cover option	
Note 8: Renewal option only available with	h level critical illness cover with guaranteed pre	miums
	No.	No.
Life covered	☐ First life ☐ Second life ☐ Both	First life Second life Both
	As above	As above
Policyholder	<ul> <li>First policyholder</li> <li>Second policyholder</li> </ul>	<ul> <li>First policyholder</li> <li>Second policyholder</li> </ul>
	Level Decreasing	Level Decreasing
	Policy interest rate	Policy interest rate
Cover type	% (4-15% to 2 decimal places)	% (4-15% to 2 decimal places)
	Family income cover	Family income cover
Premium basis Note 1	Guaranteed Reviewable	Guaranteed Reviewable
	Cover amount Note 2	Cover amount Note 2
Cover	<u>OR</u> Premium	<u>OR</u> Premium
Term	No. of years <u>OR</u> Until age <i>Note 3</i>	No. of years <u>OR</u> Until age <i>Note 3</i>

### **Section 3** – Product details: Critical Illness+ *continued*

	No.	No.
	Upgraded critical illness	Upgraded critical illness
	Upgraded children's benefit	Upgraded children's benefit
	Extra care cover	Extra care cover
	Global treatment <i>Note 4</i>	Global treatment <i>Note 4</i> First life Second life Both
	Fracture cover <i>Note 5</i>	Fracture cover <i>Note 5</i> First life Second life Both
Options	Total permanent disability	Total permanent disability  First life Second life Both
	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months
	<ul> <li>☐ Increasing cover Note 6</li> <li>Increasing cover rate</li> <li>☐ 3%</li> <li>☐ 5%</li> <li>☐ RPI Note 7</li> </ul>	□ Increasing cover <i>Note 6</i> Increasing cover rate □ 3% □ 5% □ RPI <i>Note 7</i>
	Renewal Note 8	Renewal Note 8
Will this replace an existing Aviva or Friends Life policy?	□Yes □No	□Yes □No
If yes, give existing Aviva or Friends Life policy number(s)		

### Section 3 – Product details: Critical Illness+

Please number the policies you apply for in	the space provided as this may be needed in Se	actions 20 and 23(4).
Notes:		
Note 1: Premium basis applies to both live	25	
Note 2: If you are applying for family income by premium	me cover please give cover amount as annual a	mount, cover cannot be determined
Note 3: Only available for single life polici	es	
Note 4: Global treatment only available or	n one Aviva or Friends Life policy	
Note 5: Fracture cover only available on o	ne Aviva policy	
Note 6: Increasing cover is not available w	ith the renewal option or on decreasing cover	
Note 7: RPI is only available on level cover	r with the increasing cover option	
Note 8: Renewal option only available wit	h level critical illness cover with guaranteed pre	emiums
	No.	No.
		····
Life covered	☐ First life ☐ Second life ☐ Both	☐ First life ☐ Second life ☐ Both
Policyholder	<ul> <li>As above</li> <li>First policyholder</li> <li>Second policyholder</li> </ul>	<ul> <li>As above</li> <li>First policyholder</li> <li>Second policyholder</li> </ul>
Cover type	<ul> <li>Level Decreasing</li> <li>Policy interest rate</li> <li>% (4-15% to 2 decimal places)</li> </ul>	<ul> <li>Level Decreasing</li> <li>Policy interest rate</li> <li>% (4-15% to 2 decimal places)</li> </ul>
	☐ Family income cover	☐ Family income cover
Premium basis Note 1	Guaranteed Reviewable	Guaranteed Reviewable
_	Cover amount Note 2	Cover amount <i>Note 2</i>
Cover	<u>OR</u> Premium	OR Premium
Term	No. of years <u>OR</u> Until age <i>Note 3</i>	No. of years <u>OR</u> Until age <i>Note 3</i>

<u>OR</u> Until age

No. of years

<u>OR</u> Until age

No. of years

### **Section 3** – Product details: Critical Illness+ *continued*

	No.	No.
	Upgraded critical illness	Upgraded critical illness
	Upgraded children's benefit	Upgraded children's benefit
	Extra care cover	Extra care cover
	Global treatment <i>Note 4</i>	Global treatment <i>Note 4</i> ☐ First life
	Fracture cover <i>Note 5</i> First life Second life Both	Fracture cover <i>Note 5</i> First life Second life Both
Options	Total permanent disability  First life  Second life  Both	Total permanent disability  First life Second life Both
	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months
	□ Increasing cover <i>Note 6</i> Increasing cover rate □ 3% □ 5% □ RPI <i>Note 7</i>	□ Increasing cover Note 6 Increasing cover rate □ 3% □ 5% □ RPI Note 7
	Renewal Note 8	Renewal Note 8
Will this replace an existing Aviva or Friends Life policy?	□Yes □No	□Yes □No
If yes, give existing Aviva or Friends Life policy number(s)		

### Section 3 – Product details: Income Protection+

Please number the policies you apply for in the space provided as this may be needed in Sections 20 and 23(4).

Notes: Note 1: Second cover amount should be the additional amount required Note 2: Second deferred period must be longer than first deferred period Note 3: Global treatment only available on one Aviva or Friends Life policy Note 4: Fracture cover only available on one Aviva policy						
	No.	No.				
Life covered	First life Second life	First life Second life				
Premium basis	Guaranteed Reviewable	Guaranteed Reviewable				
Term	No. of years OR Until age	No. of years <u>OR</u> Until age				
Benefit period	Full cover to term 2 year limited payment term	Full cover to term 2 year limited payment term				
Employment status	Employed Self employed	Employed Self employed				
Annual earnings						
This is the total earnings amount that will be used to calculate the maximum benefit available and should include any additional income such						

I his is the total earnings amount that will be used to calculate the maximum benefit available and should include any additional income such as dividends, bonus, commission and benefits in kind. If you are employed, please calculate your gross annual earnings from all occupations. If you are self-employed, please calculate your gross annual earnings pre-tax (after the deduction of any amount allowable against income tax as expenses). For full details, please refer to your policy summary document.

Dual deferred period	Yes No	Yes No	
First cover amount	Monthly benefit	Monthly benefit	
First deferred period	4 weeks8 weeks13 weeks26 weeks52 weeks104 weeks	4 weeks8 weeks13 weeks26 weeks52 weeks104 weeks	
Second cover amount (if any) Note 1	Monthly benefit	Monthly benefit	
Second deferred period (if any) <i>Note 2</i>	8 weeks13 weeks26 weeks52 weeks104 weeks	8 weeks13 weeks26 weeks52 weeks104 weeks	
Options	Global treatment <i>Note 3</i> Yes       No         Fracture cover <i>Note 4</i> No	Global treatment <i>Note 3</i> Yes       No         Fracture cover <i>Note 4</i> Yes       No	
	Increasing cover	Increasing cover	
Will this replace an existing Aviva or Friends Life policy?	Yes No	Yes No	
If yes, give existing Aviva or Friends Life policy number(s)			

#### **Section 3** – Product details: Income Protection+ *continued*

Have you been working in the UK, the Channel Islands, the Isle of Man, Republic of Ireland or Gibraltar for at least the past 12 months, and are you able to provide evidence of your earnings for that period?	Yes	No
Have you been registered with a doctor in the UK, the Channel Islands, the Isle of Man or Gibraltar for at least the past 2 years and/or able to provide a minimum of the last 2 years medical history from a doctor in the UK, Channel Islands, Isle of Man or Gibraltar?	Yes	No

#### Section 3 – Product details: Whole of Life Insurance+

Notes: Note 1: If you are applying for a joint life policy please confirm whether on a first death or second death basis					
	No.	No.			
Life covered	☐ First life ☐ Second life ☐ Both	☐ First life ☐ Second life ☐ Both			
Policyholder	<ul> <li>As above</li> <li>First policyholder</li> <li>Second policyholder</li> </ul>	<ul> <li>As above</li> <li>First policyholder</li> <li>Second policyholder</li> </ul>			
Cover Basis <i>Note 1</i>	<ul> <li>First Death</li> <li>Second Death</li> </ul>	<ul> <li>First Death</li> <li>Second Death</li> </ul>			
Premium frequency	Monthly  Yearly	Monthly Yearly			
Cover Minimum cover amount is £30,000	Cover amount <u>OR</u> Premium	Cover amount <u>OR</u> Premium			
Options	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months	Waiver of premium First life Second life Both Deferred period – first life 1 month 3 months 6 months Deferred period – second life 1 month 3 months 6 months			
	<ul> <li>Increasing cover</li> <li>Increasing cover rate</li> <li>3% 5% RPI</li> </ul>	<ul> <li>☐ Increasing cover</li> <li>Increasing cover rate</li> <li>☐ 3%</li> <li>☐ 5%</li> <li>☐ RPI</li> </ul>			
Will this replace an existing Aviva policy?	Yes No	Yes No			
If yes, give existing Aviva policy number					

# Section 4 – Policyholder details

1. Are the lives covered the same as the policyholders?	Yes Go to Section 5	No Fill out below
	First policyholder	Second policyholder
2. Title		
3. Name	First name	First name
	Middle name	Middle name
	Last name	Last name
4. Date of birth		
5. Phone number	Home Mobile	Home Mobile
6. Email Not required if policyholder is a company		
7. Address	Address line 1	Address line 1
	Address line 2	Address line 2
	Town/City	Town/City
	County	County
	Postcode	Postcode

### Section 4 – Policyholder details continued

		First policyholder	Second policyholder
8. What is the policyholder's relationship	Spouse		
to the first life covered?	Civil partner		
	Live in partner		
	Co-mortgagee		
	Lender/Guarantor (Personal Loan Protection)		
9. What is the policyholder's relationship	Spouse		
to the second life covered?	Civil partner		
	Live in partner		
	Co-mortgagee		
	Lender/Guarantor (Personal Loan Protection)		

#### Please use Section 23(4) for further policyholders.

### Section 5 – Lifestyle

IMPORTANT: You must answer all questions fully, truthfully and accurately. Failure to do so may result in your policy being amended or cancelled, may reduce the amount payable in the event of a claim, or may result in the non-payment of a claim. You do not need to tell us about any predictive genetic test results unless this application, together with any existing cover, will total over £500,000 of life insurance. If your cover is over this limit, we only need to know about predictive genetic tests for Huntington's disease. You can tell us about any negative predictive genetic tests results, because it may help your application.

Please note: Sections 5 to 13 (inclusive) refer to the lives covered so the questions should be answered by them, not the policyholder, if different.

		covered	covered
1. How much alcohol do you drink in an average week? <i>We need you to give us accurate</i>	Number of pints of ordinary strength beer, lager or cider (Less than 5% strength)		
information about your alcohol usage and let us know if you've been advised to reduce it, because it's an important factor	Number of pints of strong, premium beer, lager or cider (5% strength or more)		
in our assessment of terms and payment	Number of glasses of wine		
of claims.	Number of single measures/shots of spirits or bottles of alcopops		
	None, I do not drink alcohol		
2. Have you ever been advised by a health care professional or a counsellor to reduce your alcohol use, see a specialist or attend a support group because of your alcohol use? <i>Please ignore advice given to reduce your alcohol consumption whilst pregnant where your alcohol levels were moderate.</i>		Yes No	Yes No
3. If you are a regular, occasional or social sm 12 months, which of the following tobacco		Cigarettes:	Cigarettes:
If you only use other tobacco or nicotine products, including electronic products, or have given up in the last 12 months, please enter zero.		Small cigars or cigarillos:	Small cigars or cigarillos:
		Large cigars including panatelas:	Large cigars including panatelas:

### Section 5 – Lifestyle continued

4. During the last five years, have you used any of the following: <i>Your answer is</i> <i>confidential and we'll only use it to assess</i> <i>your application and in the event of a</i> <i>claim.</i>	• Stimulants, sedatives, tranquillisers or anabolic steroids that have not been					
		Yes No		Г	Yes No	
	If yes, please advise the drug(s) that you used and for each drug advise how long you were taking this for and when you last used the drug:					
	First life covered Second life c			ond life covered		
	F	First life covered		Sec	cond life covered	
5. Height	Feet	Inches	F	Feet	Inches	
5. height	OR Metres		9	<b>DR</b> Metres		
6. Weight – If pregnant, please give weight	Stones	Pounds	¢	Stones	Pounds	
immediately before pregnancy.	<u>OR</u> Kilos			<b>DR</b> Kilos		

### Section 6 – Personal medical history

If you're using this form as non-interactive data capture or paper application and answer yes to any question in Section 6 other than asthma, please fill out Section 7. If you have not answered yes to any question in this section, please move to Section 8.

. Have you ever had:		
	First life covered	Second life covered
Chest pain, angina, heart attack, heart enlargement, heart failure, heart valve defect or any other heart condition?	Yes No	Yes No
Stroke, mini stroke, transient ischaemic attack (TIA), brain haemorrhage, brain aneurysm or brain damage?	Yes No	Yes No
Peripheral vascular or any disease or disorder of the aorta or arteries?	Yes No	Yes No
Diabetes or sugar in the urine?	Yes No	Yes No
Any condition of the central nervous system (the brain, spinal cord and nerves), multiple sclerosis, optic neuritis, cerebral palsy, paralysis, Parkinson's disease, Alzheimer's disease or dementia?	Yes No	Yes No
Blurred or double vision, numbness, loss of feeling or muscle power, balance problems, or persistent pins and needles or facial pain serious enough to seek medical advice?	Yes No	Yes No

# Section 6 – Personal medical history continued

	First life covered	Second life covered
Cancer, Hodgkin's disease, lymphoma, leukaemia, melanoma, or a cyst or tumour of the brain or spine?	Yes No	Yes No
A positive test for HIV/AIDS?	Yes No	Yes No
Hepatitis B or C?	Yes No	Yes No
Any psychiatric disorder or mental illness (including anxiety, stress or depression) that has required hospital treatment or referral to a psychiatrist, or have you ever attempted suicide or had suicidal thoughts?	Yes No	Yes No
2. Within the last four years have you had, or have you taken medication for, or been advised to take medication or have treatment for:		
Mental illness including anxiety, stress or depression, insomnia, or eating disorders, regardless of whether or not you have seen your doctor?	Yes No	Yes No
Asthma or any condition affecting your lungs or breathing (other than hay fever)?	Yes No	Yes No
If you have asthma:		
In the last five years, have you been admitted to hospital for more than 24 hours because of asthma?	Yes No	Yes No
How many days have you taken oral steroid tablets in the last two years?	Days	Days
How many days have you taken off work because of asthma in the last two years?	Days	Days
If you have asthma and are applying for Income Protection+:		
Does your occupation aggravate your asthma or has it done in the past?	Yes No	Yes No
For all to answer		
Raised blood pressure or raised cholesterol other than fully resolved pregnancy related high blood pressure?	Yes No	Yes No
A lump, growth, polyp or tumour of any kind, or a mole or freckle that has bled, itched, become painful, changed colour or increased in size, regardless of whether or not you have consulted a doctor?	Yes No	Yes No
Answer only if you're applying for critical illness cover, waiver of premium or Income Pr	otection+	
Any problems with your eyes or ears which isn't fully corrected by glasses, contact lenses, laser treatment or by hearing aids?	Yes No	Yes No
Any pain or restriction in movement in the back, neck, shoulder or joints (including traumatic injury), a slipped disc, sciatica, rheumatic, arthritic or muscular complaints including gout, repetitive strain injury, neuralgia or fibromyalgia?	Yes No	Yes No
Crohn's disease or ulcerative colitis?	Yes No	Yes No

## Section 6 – Personal medical history continued

		First life covered	Second life covered
	art from any conditions you've already told us about in the previous sections in this a /e you:	application, within the la	st two years
н	ad any medication or treatment that lasted more than four weeks?	Yes No	Yes No
р	ease ignore oral contraceptive pill, medication or treatment for pregnancy or mind ulled or strained muscle, torn ligament or tendon, or sprained joint, provided they b our daily activities or kept you off work for two weeks or more.		
В	een referred to, treated at or had any investigations at a hospital or clinic?	Yes No	Yes No
	een absent from work or unable to perform your daily activities due to illness, isorder or injury for more than two weeks at a time?	Yes No	Yes No
4. Ap	art from any conditions, scans, tests or investigations you've already told us about in	this application are you	currently:
W	aiting for the results of any test or investigation?	Yes No	Yes No
ch sy ap <b>M</b> w	<b>Emale:</b> You don't need to tell us about routine well women clinic appointments, rou lecks, employment medicals or private health medicals where there were no abnor mptoms or they were arranged because of a recent finding. You don't need to tell o pointment unless your last screening showed some abnormality. ale: You don't need to tell us about routine well man clinic appointments, employn here there were no abnormal findings unless you are experiencing symptoms or the ading.	mal findings unless you us about a routine cervic nent medicals or private	are experiencing al screening health medicals
	xperiencing symptoms or a condition that you're likely to seek medical advice or reatment for in the near future?	Yes No	Yes No
	Answer only if you're applying for critical illness cover, waiver of premium or Incon	ne Protection+	
	Do you currently have any physical or mental condition that restricts or causes difficulties in performing your daily activities or your occupation?	Yes No	Yes No
	Answer only if you're applying for Income Protection+		
	Apart from any visits related to contraception or pregnancy, or to conditions you've already told us about, how many times have you visited a doctor in the last 12 months?	Visits	Visits

### Section 7 – Additional health questionnaire

Only fill out this section if you're using this form as a non-interactive data capture or paper application and have answered yes to any question in Section 6 other than asthma. Please complete Section 7 for each separate condition and continue on a separate sheet available in Section 23(7) if necessary. If a disclosure relates to more than one question in Section 6, you only need to complete this section once for the disclosure.

	First life covered	Second life covered	
1. In Section 6, which question did you answer yes to?			
2. Condition			
3. Are you currently taking or have you been advised to take any medication for this condition?	Yes No If yes, please provide details of the medication:	Yes If yes, please provide medication:	No e details of the
4. Does this condition restrict you from carrying out any routine daily activities?	Yes No If yes, please provide details of the restrictions:	Yes N If yes, please provide restrictions:	
		First life covered	Second life covered
5. When did you last take any time off due to this condition?	Currently off work Within the last three months Between three months and a year ago More than a year ago No time off work		
6. If you have taken time off, how many day condition in the last two years?	s have you taken off work because of this	Days	Days
7. When did you last experience any symptoms of this condition?	Currently experiencing symptoms Within the last six months More than six months ago, but within the last year More than one year ago Never experienced symptoms		

### Section 7 – Additional health questionnaire continued

Only fill out this section if you're using this form as a non-interactive data capture or paper application and have answered yes to any question in Section 6 other than asthma. Please complete Section 7 for each separate condition and continue on a separate sheet available in Section 23(7) if necessary. If a disclosure relates to more than one question in Section 6, you only need to complete this section once for the disclosure.

	First life covered	Second life covered
8. If you have experienced symptoms, please give details of the symptoms.		
		First life Second life covered covered
9. When were you diagnosed with this condition?	No diagnosis made Within the last three months Between three months and a year ago More than a year ago	
	First life covered	Second life covered
10. Are you under any form of follow up or awaiting investigations or referral for this condition?	Yes No If yes, please provide full details including why seen, and if applicable, when and where you w up and the type of investigations awaited:	
11. Is there any further information you would like to provide regarding this condition?	Yes No	Yes No

### Section 8 – Family history

If you are aged 50 or over and	are applying for life cover only	, please move to Section 10.
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	First life covered	Second life covered
1. Have any of your natural parents, brothers or sisters been diagnosed with, or died from, a need to tell us about half-brothers or half-sisters	ny of the following befo	ore age 60? You do not
For all to answer		
Heart attack, angina or stroke	Yes No	Yes No
Answer only if you are female		
Breast, ovarian, colon or bowel cancer	Yes No	Yes No
Answer only if you are male		
Colon or bowel cancer	Yes No	Yes No
Answer only if you are aged 49 or under		
Polycystic kidney disease	Yes No	Yes No
Cardiomyopathy	Yes No	Yes No
Answer only if you are aged 55 or under		
Muscular dystrophy	Yes No	Yes No
Huntington's disease	Yes No	Yes No
Answer only if you are aged 60 or under		
Motor neurone disease	Yes No	Yes No
Alzheimer's disease	Yes No	Yes No
Answer only if you are aged 40 or under and applying for critical illness cover or Income Pr	otection+	
Familial adenomatous polyposis (FAP)/polyposis coli	Yes No	Yes No
Answer only if you are aged 64 or under and applying for critical illness cover or Income Pr	rotection+	
Parkinson's disease	Yes No	Yes No
Cancer of another site (cancer other than of the ovary, breast, colon or bowel) including lymphoma	Yes No	Yes No
Answer only if you are applying for critical illness cover or Income Protection+		
Type 2 diabetes	Yes No	Yes No
Multiple sclerosis	Yes No	Yes No
Any other inherited condition that runs in your family and that you have had or been advised to have screening for	Yes No	Yes No
For all to answer		
Don't know as I have no further contact with family members or don't know as I am adopted	Yes No	Yes No

For non-interactive data capture or paper application only: If you have answered yes to any of the questions in this section, please fill out Section 9. If not, please move to Section 10.

### Section 9 – Additional family history

Only fill out this section if you're using this form as a non-interactive data capture or paper application, and have answered yes to any question in Section 8.

	First life covered	Second life covered
1. Condition		
2. Number of family members affected with this condition		
3. Please provide the relationship of the relative(s) affected and their age at diagnosis		

If you are unsure of the exact age at diagnosis, please give the approximate age to the best of your knowledge. If there are more than two family members, please continue on a separate sheet.

#### If there are any further types of family history from Section 8, please disclose them on a separate sheet.

#### Answer only if you are female

4(a). If you have answered yes to <b>'breast,</b> ovarian, colon or bowel cancer,' are you under any form of follow up or screening programme regarding your family history?	Yes No	Yes No
Answer only if you are female		
4(b). If you have a family history of <b>breast cancer,</b> have you ever undergone investigations, had treatment for, or been diagnosed with any form of breast lump?	Yes No Please provide full details about this history, in of lump (if known), details of any treatment, wh whether you are under any review or follow-up	nether the breast lump(s) is present and
Answer only if you are female		
4(c). If you have a family history of <b>breast cancer,</b> have any of your grandparents or aunts been diagnosed with breast cancer before the age of 60?	Yes No	Yes No

### Section 9 – Additional family history continued

First life covered

Second life covered

#### Answer only if you are male

Yes No	Yes No

Answer only if you're applying for critical illness cover, waiver of premium or Income Protection+

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another site (cancer other than of the ovary, breast, colon or bowel) including lymphoma", please advise the type of cancer each family member suffered from.		
6. If you have answered yes to <b>"Multiple</b> sclerosis", have you ever been investigated by a Neurologist or had any visual disturbance, persistent pins and needles, balance problems, facial pain (other than dental pain) or numbness which have led to you seeking medical advice?	Yes No If yes, please give full details:	Yes No

7. If you have answered yes to "Any other inherited condition that runs in your family and that you have had or been advised to have screening for", please give details of the condition that runs in your family.

# Section 10 – Residency, travel & sports

	First life covered	Second life covered
1. During the last three years, have you spent more than 90 days in total in Africa, the Caribbean, Russia, Thailand or Ukraine? You should add together the days spent in these regions but you can ignore holidays lasting less than 1 month and postings as a member of HM Forces.	Yes No	Yes No
		First life Second life covered covered
more than 30 days outside of the UK, EU, America, Australia or New Zealand? <i>You co</i>	ng the next 12 months, do you intend to spend other Western European countries, North an ignore holidays lasting less than one month, hey do not total more than 12 weeks and postings	Yes No Yes No
	First life covered	Second life covered
3. If you answered <b>yes</b> to question 2, in the next 12 months do you expect to spend more than six months outside the UK?	Yes No If yes, please provide details of the countries ye and the dates you will be travelling	Yes No
	If no, please tell us the names of the countries	you intend to reside in or travel to:

## Section 10 – Residency, travel & sports continued

For all to answer	First life covered	Second life covered
4. Do you take part in any of the following activities?		
Underwater diving	Yes No	Yes No
Mountaineering or rock climbing	Yes No	Yes No
Flying (other than as a fare paying passenger), hang gliding or paragliding	Yes No	Yes No
Motorcar or motorcycle sport	Yes No	Yes No
Parachuting, skydiving or BASE jumping	Yes No	Yes No
Answer only if you're applying for critical illness cover, waiver of premium or Income Prot	ection+	
Caving or potholing	Yes No	Yes No
Powerboat racing	Yes No	Yes No
Trans-ocean sailing or offshore racing	Yes No	Yes No
Full contact martial arts, combat sport or boxing	Yes No	Yes No
Any extreme sport, for example bungee jumping (other than one-off bungee jumps), white water rafting, cliff or free diving etc.	Yes No	Yes No
Answer only if you're applying for Income Protection+		
Equestrian sport other than private hacking	Yes No	Yes No
Winter sports other than holiday skiing or snowboarding for pleasure	Yes No	Yes No

### Section 11 – Occupation

Please note, if you're using this form for interactive data capture purposes, not all of these questions may appear when inputting into the interactive online system.

Answer only if you are aged 50 or under		First life covered			Second life covered		
1. /	Are you a member of the Armed Forces Reserves or Territorial Army?	Yes	No		Yes	No	
For	all to answer						
2. \	Which industry or service do you work in?						
	Armed Forces	Yes	No		Yes	No	
	Flying other than as a fare paying passenger or as a member of the armed forces	Yes	No		Yes	No	
	Commercial underwater diving	Yes	No		Yes	No	
	Working on a trawler	Yes	No		Yes	No	
	Tunnelling below ground	Yes	No		Yes	No	
	Quarrying	Yes	No		Yes	No	
	Mining	Yes	No		Yes	No	
	Working offshore on an oil or gas platform	Yes	No		Yes	No	

### **Section 11** – Occupation *continued*

			t life ered	Secor cove	
Working outside at heights over 15 metr typical week	es (50 feet) for more than 25% during a	Yes	No	Yes	No
Merchant marine		Yes	No	Yes	No
Prison service		Yes	No	Yes	No
Police service		Yes	No	Yes	No
Sports professional		Yes	No	Yes	No
None of these		Yes	No	Yes	No
Answer only if you are aged 60 or under	First life covered	Second life covered			
3. Are you likely to travel as part of your occupation to countries where there are areas of internal conflict or insecurity (other than as a member of the Armed Forces)?	Yes No If yes, please provide full details, including the reason for the travel:	e countries	Yes you will be	No travelling to	and the

If you're not sure about the security situation in a country you may visit, please check the Foreign and Commonwealth Office (FCO) website www.fco.gov.uk and click on Travel advice. If the FCO advises against any travel to any part of the county you should answer "Yes".

#### Answer only if you are applying for total permanent disability, waiver of premium or Income Protection+

	First life covered	Second life covered
4. Is your work clerical/administrative and based in an office environment for at least 75% of a typical working day?	Yes No If no, does your job involve carrying, lifting, w	Yes No No orking with machinery or tools?
	Yes No	Yes No
	If yes, please advise what percentage of you manual duties:	r normal working day is spent carrying out
	%	%
5. Does your occupation require you to drive (other than commuting to and	Yes No	Yes No
from work)?	If yes, what is your annual business mileage?	
	Less than 10,000 miles	Less than 10,000 miles
	10,001 to 25,000 miles	10,001 to 25,000 miles
	25,001 to 40,000 miles	25,001 to 40,000 miles
	More than 40,000 miles	More than 40,000 miles

### Section 11 – Occupation continued

#### Answer only if you are applying for Income Protection+

	First life covered	Second life covered
6. Do you work outside of the UK for more than 90 days a year?	Yes No If yes, please give full details of your work our you work in and normal job duties when wor	
7. Do you have more than one occupation?	Yes No If yes, please provide details of your other oc normal duties and the total number of hours	

### Section 12 – Overall cover

#### Answer only if you're applying for life insurance:

1. Apart from this application, have you applied to Aviva for life insurance within the last 12 months?

If yes, excluding this application, what is the total amount of life insurance cover that you hold with Aviva?

2. Including this application, will the total amount of life insurance with Aviva or any other company, be more than £1,000,000 (£500,000 if houseperson, unemployed, student or retired)?

#### If no, go to section 13.

If yes, ignoring any existing insurance plans that will be definitely cancelled or replaced by this application and any other applications currently being made that will definitely be cancelled if this application is put into force, how much life insurance will you have when this cover is put into force?

#### Answer only if you're applying for critical illness cover:

3. Apart from this application, have you applied to Aviva for critical illness or employee significant illness insurance within the last 12 months?

You can ignore any existing policies or outstanding applications which will definitely be cancelled, or replaced by this application. You should not rely on Aviva making checks about previous applications that you have submitted to Aviva.

*Employee significant illness is a benefit only available with an Aviva Relevant Life Insurance policy, it is not a form of employee group insurance or sickness cover.* 

If yes, excluding this application, what is the total amount of critical illness and/or employee significant illness insurance that you hold with Aviva?

4. Including this application, will the total amount of critical illness and/or employee significant illness with Aviva or any other company, be more than £500,000? (£250,000 if house-person, unemployed, student or retired)?

Employee significant illness is a benefit only available with an Aviva Relevant Life Insurance policy, it is not a form of employee group insurance or sickness cover.

#### If no, go to section 13.

If yes, ignoring any existing critical illness and/or employee significant illness plans that will definitely be cancelled or replaced by this application and any other applications currently being made that will definitely be cancelled if this application is put into force, how much critical illness and/or employee significant illness insurance will you have when this cover is put into force?

	First life covered	Second life covered
	Yes No	Yes No
nat	£	£
ther or	Yes No	Yes No
will	£ You'll need this figure in Section 21	£ You'll need this figure in Section 21
e	Yes No	Yes No
	£	£
00	Yes No	Yes No
s on is nce	£ You'll need this figure in Section 21	£ You'll need this figure in Section 21

### Section 13 – Doctor's details

Please complete this section so we know who to contact if we need medical information. For more details, please refer to Section 17.

	First life covered	Second life covered	
1. Name	Doctor's name	Doctor's name	
	OR Surgery name	OR Surgery name	
2. Surgery address	Address line 1	Address line 1	
	Address line 2	Address line 2	
	Town/City	Town/City	
	County	County	
	Postcode	Postcode	
3. Phone number			

IMPORTANT: Before going any further, please ensure you have answered all questions in Sections 5–13 fully, truthfully and accurately. Failure to do so may result in your policy being amended or cancelled, may reduce the amount payable in the event of a claim, or may result in the non-payment of a claim.

### Section 14 – Payment details

How to use this form: A separate direct debit mandate is required for each policy, please complete one for each policy with the correct policy number from earlier in the form for administration purposes.

#### Please fill in the whole form using a ball point pen and send it to: Aviva Life & Pensions UK Limited, PO Box 520, Norwhich, NR1 3WG.

Name and full postal address of your Bank or Building Society	Service user number
To the Manager Bank/Building Society	2 9 4 0 1 6 Example Service user number.
Address	Instruction to your Bank or Building Society
Postcode	Please pay Aviva Life & Pensions UK Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Aviva Life & Pensions UK Limited and, if so, details will be passed electronically to my Bank/Building Society.
Name(s) of Account Holder(s)	Signature(s)
Bank/Building Society account number	
Branch sort code	
Reference	Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

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#### This is not part of the Instruction to your Bank or Building Society and must be detached by Aviva Life & Pensions UK Limited before submission to the Paying Bank.

	Address
Account holders address	
	Postcode
Preferred payment day (Between 1st and 28th)	

This guarantee should be detached and retained by the payer

	The Direct Debit Guarantee DIRECT
This	Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
•	If there are any changes to the amount, date or frequency of your Direct Debit Aviva Life & Pensions UK Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Aviva Life & Pensions UK Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
•	If an error is made in the payment of your Direct Debit, by Aviva Life & Pensions UK Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
	- If you receive a refund you are not entitled to, you must pay it back when Aviva Life & Pensions UK Limited asks you to
•	You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

### Section 14 – Payment details

How to use this form: A separate direct debit mandate is required for each policy, please complete one for each policy with the correct policy number from earlier in the form for administration purposes.

#### Please fill in the whole form using a ball point pen and send it to: Aviva Life & Pensions UK Limited, PO Box 520, Norwhich, NR1 3WG.

Name and full postal address of your Bank or Building Society	Service user number
To the Manager Bank/Building Society	2 9 4 0 1 6 Example Service user number.
Address	Instruction to your Bank or Building Society
	Please pay Aviva Life & Pensions UK Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Aviva Life & Pensions UK Limited and,
Postcode	if so, details will be passed electronically to my Bank/Building Society.
Name(s) of Account Holder(s)	Signature(s)
Bank/Building Society account number	
Branch sort code	
	Date
Reference	

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

#### This is not part of the Instruction to your Bank or Building Society and must be detached by Aviva Life & Pensions UK Limited before submission to the Paying Bank.

Account holders address	Address
	Postcode
Preferred payment day (Between 1st and 28th)	

This guarantee should be detached and retained by the payer

	The Direct Debit Guarantee DIRECT
Thi	s Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
•	If there are any changes to the amount, date or frequency of your Direct Debit Aviva Life & Pensions UK Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Aviva Life & Pensions UK Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
•	If an error is made in the payment of your Direct Debit, by Aviva Life & Pensions UK Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
	- If you receive a refund you are not entitled to, you must pay it back when Aviva Life & Pensions UK Limited asks you to
٠	You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

X

#### Section 15 – Important information

The policy conditions and policy summary for the product(s) you are applying for are important and you should take time to read them.

You should have already received these documents but if you have not please ask your financial adviser for a copy.

### Section 16 – Data protection

#### **Personal Information**

We collect and use personal information so that we can provide you with a policy that suits your insurance needs. This notice explains the most important aspects of how we use personal information. You can get more information about the terms we use, and view our full Privacy Policy at: www.aviva.co.uk/privacypolicy, or request a copy by contacting us at Aviva, Freepost, Mailing Exclusion Team, Unit 5, Wanlip Road Ind Est, Syston, Leicester, LE7 1PD.

As the insurer of the product, Aviva Life & Pensions UK Limited is the data controller responsible for processing this personal information. Any applicable reinsurers are additional controllers along with your adviser who are responsible for the sale and distribution of the product.

#### Personal information we collect and how we use it

We will use personal information collected from you and other sources to:

- provide you with insurance. We need this to:
  - decide if we can offer insurance and, if so, on what terms,
  - administer your policy,
  - handle any claims,
  - manage any renewal.
- support legitimate interests that we have as a business. We need this to:
  - manage arrangements we have with reinsurers,
  - for the detection and prevention of fraud, help us better understand our customers and improve our customer engagement. This includes profiling and customer analytics which allows us to make certain predictions and assumptions about your interests, make correlations about our customers to improve our products and to suggest other products which may be relevant or of interest to customers, which includes marketing products and services to you.
- meet any applicable legal or regulatory obligations. We need this to:
  - meet compliance requirements with our regulators (e.g. Financial Conduct Authority),
  - comply with law enforcement,
  - manage legal claims.

X

 carry out other activities that are in the public interest, e.g. we may need to use personal information to carry out anti-money laundering checks.

We may also use personal information about other people. This may include, for example, other people whose lives will be insured under the policy; the family or personal history of the insured, or appointed trustees where policies are placed under trust. **If you're providing information about another person, we expect you to ensure that they know you are doing so. You might find it helpful to show them this privacy notice**.

The personal information we collect and use will include name, address, date of birth, occupation, lifestyle, current state of health and any existing conditions of each person insured. If a claim is made we'll also collect personal information about the claim from you and any relevant third parties. We recognise information about health is particularly sensitive information. We'll ensure that we will only use that information where we need to for our insurance purposes (including assessing the terms of your insurance contract, dealing with changes to your policy and/or dealing with claims). There may be times when we need consent to use personal information for a specific reason. If this happens, we'll make this clear to you when you at the time. If you give us consent to using personal information, you are free to withdraw this at any time by contacting us at dataprt@aviva.com. Please note that if consent to use this information is withdrawn, we'll not be able to continue to process the information you gave us for this/these purpose(s). This would not affect our use of the information where consent is not required.

Of course, you don't have to provide us with any personal information, but if you don't provide the information we need, we may not be able to proceed with your application or any claim you make.

Some of the information we use as part of this application may be provided to us by a third party. This may include information already held about you within the Aviva group, including details from previous quotes and claims, information we obtain from publicly available records, our trusted third parties, medical records and from industry databases, including fraud prevention agencies and databases.

#### Automated decision making

We carry out automated decision making to decide whether we can provide insurance to you and on what terms. In particular, we use an automated underwriting engine to process the personal and medical information you provide as part of this application process (including your age, whether you smoke, your answers to our health and lifestyle questions, including your family medical history), along with the amount of cover you wish to obtain. We do this to calculate how much that cover will cost you. Without this information we're unable to provide a price that is relevant to your individual circumstances and needs. In some scenarios, we may also use an automated underwriting engine to process medical information provided as part of our process for sampling policies after they've been taken out. We do this to check that the price of your cover and terms of your policy are correct and if you are selected for this process, we will contact you to make this clear to you. We regularly check the way our underwriting engines work to ensure we're being fair to our customers. After the automatic decision has been made, you have the right to speak to someone from Aviva, who may review the decision and provide a more detailed explanation. If you wish to invoke this right please contact us at SECUWNO@aviva.com.

### Section 16 – Data protection continued

#### How and when we share your information with others?

We may share personal information with:

- the Aviva group, our agents and third parties who provide services to us, to help us administer our products and services,
- regulatory bodies and law enforcement bodies, including the police, e.g. if we are required to do so to comply with a relevant legal or regulatory obligation,
- other organisations including insurers, public bodies and the police (either directly or using shared databases) for fraud prevention and detection purposes,
- reinsurers who provide reinsurance services to Aviva and for each other. Reinsurers will use your data to decide whether to provide reinsurance cover, assess and deal with reinsurance claims and to meet legal obligations. They'll keep your data for the period necessary for these purposes. We may need to disclose it to other companies within their group, their agents and third party service providers, law enforcement and regulatory bodies.

Some of the organisations we share information with may be located outside of the European Economic Area ("EEA"). We'll always take steps to ensure that any transfer of information outside of Europe is carefully managed to protect your privacy rights. For more information on this please see our Privacy Policy or contact us.

#### How long do we keep your personal information for?

We maintain a retention policy to ensure we keep personal information for as long as we reasonably need it, for the purposes explained in this notice. We'll need the data for the period necessary to administer your insurance and deal with claims and queries on your policy. We may need to keep information after our relationship with you has ended, for example, to ensure we have an accurate record in the event of any complaints or challenges, carry out relevant fraud checks, or where we are required to do so for legal, regulatory or tax purposes.

#### **Your rights**

You have various rights in relation to your personal information, including

- the right to request access to your personal information,
- correct any mistakes on our records,
- erase or restrict records where they are no longer required,
- object to our use of personal information based on legitimate business interests -, including for profiling and marketing,
- asking not to be subject to automated decision making if the decision produces legal or other significant effects on you, and
- data portability.

For more details in relation to your rights, including how to exercise them, please see our full Privacy Policy or contact us at dataprt@aviva.com

#### Contacting us

If you have any questions about how we use personal information, or if you want to exercise your rights stated above, please contact our Data Protection Officer by either emailing them at dataprt@aviva.com or writing to them at Data Protection Officer, Level 4, Pitheavlis, Perth, PH2 0NH.

If you have a complaint or concern about how we use your personal information please contact us in the first instance, and we'll attempt to resolve the issue as soon as possible. You also have the right to lodge a complaint with the Information Commissioners Office at any time.

### Section 17 – Medical information

Please read this section carefully as it tells you how we'll obtain your medical information if we need it.

We may need to get information from your doctor to support or check the answers you've given in your application. If we do, you'll need to sign a consent form under the Access to Medical Reports Act (AMRA) 1988. This form includes important information about your rights under the Act and explains how we'll use your medical information. Your adviser may ask you to fill in an AMRA form as part of your application or we may send one to you. By continuing with this application, you're agreeing to sign the AMRA form if required.

If you don't sign it, we may cancel your policy if we've already offered you cover. However, this won't stop you applying to other companies for insurance.

After you've signed the AMRA consent form, your doctor will use your medical records to complete a medical report. Usually the report will be sent directly to us. However, you can ask to see it before it's sent to us. We'll use the report to assess your application, for audit purposes or in the event of a claim.

#### What we'll ask for

We'll ask your doctor:

- for information about your medical history, including details of any relevant illnesses, trauma, hospital admissions, medical consultations, referrals, tests or investigations and treatments you may have had
- about your current health including any care, medication or treatment you're receiving and the results of any referrals or tests you're waiting for.

We won't ask your doctor:

- for information about any negative tests for HIV, hepatitis B or C, or any sexually-transmitted diseases unless there could be long term effects on your health
- about any predictive genetic test results unless this application, together with any existing cover, will total over £500,000 of life insurance. If your cover is over this limit, we only need to know about predictive tests for Huntington's disease. You can tell us about any negative predictive test results, because it may help your application.

You can find two copies of the Aviva Access to Medical Reports Declaration in Section 22.

### Section 18 – Financial crime

To prevent financial crime, your information may be used by any company within the Aviva group and may be shared with third parties who provide services to us, as well as other organisations where required to by law and regulatory requirements. A record may be kept

of any searches carried out and any suspicions of financial crime and related details may be retained and used to assist other companies for verification and identification purposes.

### Section 19 – Residency Criteria

Please read this section carefully as it tells you the residency criteria that you need to fulfil in order to apply for the policy.

At the time you apply for this policy you must:

- 1. be currently physically living in the UK, the Channel Islands, the Isle of Man or Gibraltar, and
- 2. regard the UK, the Channel Islands, the Isle of Man or Gibraltar as the location of your main residence and have no current intention of moving outside of any of those territories permanently, and
- 3. either
  - a. be a citizen of that territory or a British Overseas Territories citizen, or

- b. have been granted permission to settle permanently in the named territory, or
- c. be applying for a mortgage on a residential property which is, or will be, your main residence in that territory.

You need to tell us if you move outside of the UK, the Channel Islands, Isle of Man or Gibraltar, and your main residence is in another territory. We may need to change, reduce or remove any of your policy terms. We'll give you details once you've told us. You should seek your own independent advice if you wish to continue with your policy after you move to another territory.

### **Section 20** – Declaration to Aviva Life & Pensions UK Limited ('Aviva')

1.	2.	3.
4.	4.	6.

You only need to complete the declaration if you're using this form as an application form.

- If you're a life covered and a policyholder Read Part 1 and Part 2 of the declaration then sign, date and return it to us.
- If you're a life covered only Read Part 1 of the declaration then sign, date and return it to us. Not applicable for Income Protection+.
- If you're a policyholder only Read Part 3 of the declaration (over the page) then sign, date and return it to us. Not applicable for Income Protection+.

#### Part 1 - If you're a life covered please read this section.

I confirm:

- The answers I've provided about my health and lifestyle are truthful, accurate and complete.
- I am aware that if any of the information I have provided is not truthful, accurate or complete, and this might have reasonably affected their decision to provide cover, Aviva may amend or cancel the policy, may reduce the amount payable in the event of a claim, or may not pay a claim.
- I will check my answers to the health and lifestyle questions in the personal details confirmation form sent to me, and will let Aviva know within 14 days if anything is incorrect. If I do not receive this document within 10 days then I will contact Aviva so that they can send me another one.
- I will let Aviva know if any of my answers to the health and lifestyle questions change before they confirm when cover will start. I am aware that any changes may result in alterations to the cover, premium or benefits offered.
- I have read the important information about how medical information can be obtained from my doctor, either for the purposes of assessing my application, or for audit purposes, and I agree to give my written consent to such information being obtained, if required.
- I understand that Aviva may need to seek medical information in the event of a claim and I also agree to provide my authority for this.
- I give my authority for Aviva, and any company within the Aviva group, to seek relevant information from other insurers if I have applied, or am currently applying, for a policy with them.
- I have read the Data protection section, which explains how my personal data will be held and used, and am happy to continue with this application.

#### Part 2 – If you're both a policyholder and a life covered, please read this section (in addition to Part 1 above).

I confirm:

- I am aware of the importance of reading the Policy Conditions and Policy Summary for the policy or policies I am applying for and that these documents, together with my Policy Schedule, the personal details confirmation, this declaration and any information given in the application process, will apply to my policy.
- I understand that the Policy Conditions are written subject to the laws of England.
- I am currently living in the UK, Channel Islands, Isle of Man or Gibraltar and meet the residency criteria as confirmed in Section 19.
- I have read the Financial crime section and understand Aviva, or a company within the Aviva group of companies, may need to verify my identity and address using the services of a third party company.
- I understand that it may be necessary to assess my application and that cover will not start until Aviva has accepted my application, received a Direct Debit mandate and confirmed when cover will start.

	First life covered		Second life covered (if any)
Name		Name	
Signature		Signature	
Date	D D M M Y Y Y	Date	D D M M Y Y Y

### **Section 20** – Declaration to Aviva Life & Pensions UK Limited ('Aviva') *continued*

#### Part 3 - If you're a policyholder only please read this section.

I confirm:

- I am aware of the importance of reading the Policy Conditions and Policy Summary for the policy or policies I am applying for and that these documents, together with my Policy Schedule, the Personal details confirmation, this declaration and any information given in the application process will apply to my policy.
- I understand that the Policy Conditions are written subject to the laws of England.
- I am currently living in the UK, Channel Islands, Isle of Man or Gibraltar and meet the residency criteria as confirmed in Section 19.
- I have read the Financial crime section and understand Aviva, or a company within the Aviva group of companies, may need to verify my identity and address using the services of a third party company.
- I have read the Data protection section, which explains how my personal data will be held and used, and am happy to continue with this application.
- I understand it may be necessary to assess my application and that cover will not start until Aviva has accepted my application, received a Direct Debit mandate and confirmed when cover will start.
- I understand cover is provided on the basis that the answers provided by the life or lives covered are truthful, accurate and complete.
- I am aware that if any of the information the life or lives covered have provided is not truthful, accurate or complete, and this might have reasonably affected their decision to provide cover, Aviva may amend or cancel the policy, may reduce the amount payable in the event of a claim, or may not pay a claim.

#### If the policyholder is an individual, please sign below.

First policyholder	Second policyholder (if any)
Name	Name
Signature	Signature
Date D D M M Y Y Y	Date D D M M Y Y Y
Third policyholder (Trustee applications only)	Forth policyholder (if any)
Name	Name
Signature	Signature
Date D D M M Y Y Y Y	Date D D M M Y Y Y
If you're applying as trustees of an existing trust, please state the name and date of that trust.	
Name of trust	Date of trust
If there are more than four trustees then please use a separate piece of paper for their signatures and include with this application. The following statement should be included ' <b>Continuation of application made by trustees of <name of="" trust=""></name></b> .	

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aviva.co.uk

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#### **Confidential financial questionnaire**

IMPORTANT: You must answer all questions fully, truthfully and accurately. Failure to do so may result in your policy being amended or cancelled, may reduce the amount payable in the event of a claim, or may result in the non-payment of a claim.

## Section 21 – Financial information section

Only fill out this section if you need to give us financial information. The financial information we require depends on the cover amount(s) you provided in Section 12 (Questions 2 & 4):

Up to £1m life insurance	No financial information is routinely required.
Up to £500,000 critical illness and/or employee significant illness cover	For housepersons and non-earners (eg student, retired, unemployed), we'll need our full financial questionnaire if the overall cover exceeds £500,000 life insurance or £250,000 critical illness and/or employee significant illness cover.
£1,000,001 to £2,000,000	
life insurance	
£500,001 to £1,000,000	Please complete the short financial questionnaire that follows.
critical illness and/or employee significant	
illness cover	
>£2,000,000 life insurance	Please complete our full financial questionnaire - which can be downloaded from:
>£1,000,000 critical illness and/or	http://www.aviva-for-advisers.co.uk/adviser/site/public/contact-us/protection
employee significant illness cover	
(We will consider a copy of the fact find instead, for c	werall cover up to £3m life insurance and £1.5m critical illness and/or employee significant illness cover)
Where the total cover with Aviva and/or	Full financial questionnaire and appropriate supporting evidence:
Friends Life exceeds £4m life insurance	<ul> <li>Copy of P60 (or equivalent) if personal/family cover.</li> <li>Loan offer letters if related to new loans, or latest statements for existing loans.</li> </ul>
or £2m critical illness and/or employee	<ul> <li>Solicitor or accountant's letter confirming potential liability and how it has been</li> </ul>
significant illness cover	calculated if cover is IHT related. (But let us know if this is not readily available.)

Are you able to provide this information now?

If **no**, please either post the short or full financial questionnaire to Aviva,

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PO Box 520, Norwich, NR1 3WG or e-mail it to protection@aviva.com,
```

in which case please add application number:

## Section 21 – Short financial questionnaire

Please complete this section and the questions & declaration(s) that follow.

Reason for the application(s) (complete for all that apply)	If you answer <b>"yes"</b> to any of the questions asked in this short questionnaire, then you will also need to complete our full financial questionnaire.	First life covered	Second life covered (if any)
Personal or Family	What is the gross annual earned income for tax purposes for the last 12 months (excluding unearned income such as investment income)?	£ (If less than £15,000 please complete our full financial questionnaire)	£ (If less than £15,000 please complete our full financial questionnaire)
	Is the overall amount of personal cover more than the earned income in the last 12 months x multiple for age? (See help box *)	Yes No	Yes No
Private residential loan	What is the amount of the loan?	£	£
	Will the amount of cover or expiry date exceed the loan amount in the life covered's name, or repayment date?	Yes No	Yes No

# Section 21 – Short financial questionnaire continued

If you answer " <b>yes</b> "to any of the then you will also need to comp	First life covered	Second life covered (if any)	
Buy To Let	What is the amount of buy to let portfolio liabilities?	£	£
	Will the amount of cover or expiry date exceed the loan amount in the life covered's name, or repayment date?	Yes No	Yes No
	What is the current IHT liability, taking into account any reliefs that are available?	٤	£
IHT	Will the amount of cover exceed the liability or could the proceeds of this policy become payable before the liability arises?	Yes No	Yes No
	What is the amount of the gift?	£	£
Gift related IHT	At any time will the amount of cover exceed the liability?	Yes No	Yes No
Any other reason?		Complete our full financial questionnaire	Complete our full financial questionnaire

#### \*Help box: Multiples of earned income for age & benefit

X

These multiples are the maximum for this short questionnaire. Higher multiples may be available but you'll need to complete the full financial questionnaire.

Age range	Multiple of earned income for life insurance	Multiple of earned income for critical illness and/or employee significant illness cover
Up to 35	27	10
36-45	21	8
46-55	15	6
56-65	9	4
66 up	6	n/a

# Section 21 – Short financial questionnaire continued

Declaration & signatures (To be completed if this form is sent to us after the application is submitted).					
IMPORTANT: You must answer all questions fully, truthfully and accurately. Failure to do so may result in your policy being amended or cancelled, may reduce the amount payable in the event of a claim, or may result in the non-payment of a claim.					
Declaration: All the information on this questionnaire, and all ot	her declarations relating to it, is truthful, accurate and complete.				
Additional declaration by each policyholder wishing to insure declarations relating to it, will form the basis of the contract	e the life of another person - I agree that this questionnaire, and all other with Aviva.				
Signature of first life covered	Signature of second life covered (if any)				
Name	Name				
Signature	Signature				
Date D D M M Y Y Y	Date D D M M Y Y Y				
Additional signature required if the policyholder is not the li covered, or the life covered is not an authorised signatory fo					
the policyholder					
Name	Name				
Signature	Signature				
Date D M M Y Y Y Y	Date D D M M Y Y Y				

IMPORTANT: Before going any further, please ensure you have answered all questions in Section 21 fully, truthfully and accurately. Failure to do so may result in your policy being amended or cancelled, may reduce the amount payable in the event of a claim, or may result in the non-payment of a claim.

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## Section 22 – Aviva Access to Medical Reports declaration

FOR FINANCIAL ADVISE	RUSE											1
			_								1	
Application reference	В	A	Р									
												-
Authority for Aviva to	appro	ach y	our do	octor t	o obt	ain m	edical	infor	matio	n in co	onne	ection with your application.
What you need to	do											
Please read the <b>Import</b> ation it contains details of you											t 19	88 section on the back of this form before signing as
You should complete se application.	ctions	1 and	2 of th	is form	n and	send ł	back to	) us as	quick	y as p	ossil	ble to ensure we can make a decision on your
Please return the form to The Chief Medical Office Aviva PO Box 520 Norwich NR1 3WG												
- -												
Section 1 – Your de	etails											
Your full name												
Your date of birth D D M M Y Y Y												
Section 2 - Declara	ation											
I confirm that:												
• I've read the Importa	ant Info	ormati	on rela	ating to	o the A	\ccess	to Me	dical R	Reports	Act 19	988	
<ul> <li>I give my consent to Aviva seeking information, including medical reports, from any doctor I've consulted about anything that affects my physical or mental health and I authorise the giving of this information</li> </ul>												
• this consent shall also apply in the event of any claim, including a death claim.												
Please confirm whether you want to see the report before it is sent to us.												
Yes I want to see the rep	ort											
No I don't want to see th	ne repo	ort										
Signature												
Today's date D D	MM	Y Y	Y	Y								

X

#### Important information relating to the Access to Medical Reports Act 1988

#### Please read this section carefully before signing

We need to get a medical report to support the answers you've given to the medical questions on your application.

Before we can ask a doctor to give us a medical report, you need to give your consent under the Access to Medical Reports Act 1988.

In most cases, we will request a medical report from your General Practitioner ("GP") electronically. The legal basis upon which we request the report – and your rights in relation to it – won't change whichever method we use. However, we anticipate that where reports are obtained electronically customers may experience the following benefits:

- Reports should be returned more quickly because they will only take your GP a few minutes to complete,
- In all cases, medical information will be transmitted from the GP surgery securely over an encrypted connection,
- There will be fewer delays because we should obtain all the data we need to be able to assess your application within the report and will not need to go back to your GP for more information.

If the electronic process is followed, rather than referring to your medical records to complete a report manually, your GP will be able to use special software to extract information relevant to your application directly from your medical records to format the report. Further detail about the types of information that will be included in the report is outlined below.

We won't be able to request a medical report electronically in *all* cases. The software required to support the electronic report is currently used by approximately half of GP Practices. If your GP does not have the software, we will need to request a report under the existing manual process.

Your rights under the Access to Medical Reports Act 1988:

- You can choose to not give your consent but if you don't, we will not be able to go ahead with your application. This doesn't stop you from applying to other companies for cover.
- You can ask to see the report before your doctor sends it to us. If this is the case, we'll tell the doctor to keep the report for 21 days so you can arrange to see it. If you've not made arrangements to see the report within this time, your doctor will send it to us.
- If you choose not to see the report at this stage, you may ask the doctor for a copy within six months of it being sent to us. If you ask to see a copy of the report at a later date, we can send a copy to your doctor.
- If you think any part of the report isn't correct or is misleading, you may ask the doctor to amend it. If your doctor refuses to make the amendments, you may ask them to attach a statement outlining your views, which will then accompany the report.
- Your doctor can withhold access to the report if they feel it would cause physical or mental harm to you or others.

## Detail about the type of information that will be provided in the GP's medical report:

#### For electronic reports:

The medical report your doctor completes will contain the following:

- Details of major conditions which impact on your long term health, for example:
  - Malignancy (cancer), cardiovascular (heart) disease and diabetes
  - Neurological conditions, such as Multiple Sclerosis or Alzheimer's Disease
  - Suicidal thoughts or attempts at suicide
  - Conditions related to drug or alcohol misuse or smoking.
- Details of referrals from the last 10 years, for example a referral to a specialist at a hospital.
- Details of relevant medical consultations you have had over the last 10 years. (Information from consultations not considered relevant to your application, for example, details regarding uncomplicated pregnancy, or minor conditions such as acne or chicken pox, will not be included in the report).
- Details of investigations such as biopsies, blood tests, electrocardiograms (heart tests), urinalyses (tests on urine), x-rays or other investigations from the last 10 years.
- Copies of any hospital letters from the last 10 years.
- Medication prescribed within the last 5 years.
- Details of blood pressure, cholesterol and height/weight recordings in the last 3 years.
- Any history of disease among your parents or brothers or sisters that you have told your doctor about.

#### For manual reports:

The medical report your doctor fills in asks about the following:

- Your current health including any care, medication or treatment you are currently receiving.
- The results of referrals or tests you are waiting for.
- Any time off work in the last three years.
- Your past health including details of any relevant illness, trauma, or referrals for specialist advice or treatment, hospital admissions, consultations with your doctor or any other medical adviser, therapist or counsellor, in particular if you have a history of:
  - malignancy (cancer), cardiovascular (heart) disease, diabetes, and degenerative (gradually worsening) diseases;
  - musculoskeletal disease or injury, for example, arthritis, rheumatism, back problems or any other disorder of the joints or muscles;

# **Section 22** – Aviva Access to Medical Reports declaration *continued*

- anxiety, depression, neurosis (such as phobias, obsessions and so on), psychosis (a mental disorder where you lose contact with reality), stress or fatigue;
- suicidal thoughts or attempts at suicide; or
- conditions related to drug or alcohol misuse or smoking or chewing tobacco
- Details of any biopsies, blood tests, electrocardiograms (heart tests), height, weight if measured in the last two years, urinalyses (tests on urine), x-rays or other investigations
- Any blood pressure readings in the last three years or
- Any history of disease among your parents or brothers or sisters that you have told your doctor about.

### In both reports, we will not ask your doctor to reveal information about:

- negative tests for HIV, hepatitis B or C;
- any sexually-transmitted diseases unless there could be long-term effects on your health.

We will not ask your doctor to reveal information about predictive genetic test results. If this information is included we'll disregard it (except genetic tests for Huntington's disease, but only when the total amount of your life cover is more than £500,000.) If your doctor does include reference to other unfavourable predictive genetic test results, we will not take these into account when assessing your application or considering a claim.

If your doctor includes reference to favourable genetic test results, we can take these into account if they show that you haven't inherited a condition your family suffers from.

If you have any questions about your rights under the act or questions relating to the process of getting, assessing or storing medical information, please write to: Chief Medical Underwriter, Aviva, Wellington Row, York, YO90 1WR.

## The information you and your doctor provide about your health may result in us:

- setting premiums at standard rates,
- increasing premiums above standard rates,
- applying exclusions, or
- refusing to provide insurance.

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## Section 22 – Aviva Access to Medical Reports declaration

FOR FINANCIAL ADVISE	R USE ONLY
Application reference	B A P
Authority for Aviva to	approach your doctor to obtain medical information in connection with your application.
What you need to	do
-	<b>Int information relating to the Access Medical Reports Act 1988</b> section on the back of this form before signing as rights and what information we will and will not request.
You should complete se application.	ctions 1 and 2 of this form and send back to us as quickly as possible to ensure we can make a decision on your
Please return the form to	):
The Chief Medical Office	r
Aviva	
PO Box 520	
Norwich	
NR1 3WG	

Section 1 – Your details					
Your full name					
Your date of birth	D D M M Y Y Y Y				

#### Section 2 – Declaration

#### I confirm that:

- I've read the Important Information relating to the Access to Medical Reports Act 1988
- I give my consent to Aviva seeking information, including medical reports, from any doctor I've consulted about anything that affects my physical or mental health and I authorise the giving of this information
- this consent shall also apply in the event of any claim, including a death claim.

#### Please confirm whether you want to see the report before it is sent to us.

Yes I want to see the report	
No I don't want to see the report	
Signature	
Today's date D M M Y	7 Y Y

# Section 22 – Aviva Access to Medical Reports declaration

#### Important information relating to the Access to Medical Reports Act 1988

#### Please read this section carefully before signing

We need to get a medical report to support the answers you've given to the medical questions on your application.

Before we can ask a doctor to give us a medical report, you need to give your consent under the Access to Medical Reports Act 1988.

In most cases, we will request a medical report from your General Practitioner ("GP") electronically. The legal basis upon which we request the report – and your rights in relation to it – won't change whichever method we use. However, we anticipate that where reports are obtained electronically customers may experience the following benefits:

- Reports should be returned more quickly because they will only take your GP a few minutes to complete,
- In all cases, medical information will be transmitted from the GP surgery securely over an encrypted connection,
- There will be fewer delays because we should obtain all the data we need to be able to assess your application within the report and will not need to go back to your GP for more information.

If the electronic process is followed, rather than referring to your medical records to complete a report manually, your GP will be able to use special software to extract information relevant to your application directly from your medical records to format the report. Further detail about the types of information that will be included in the report is outlined below.

We won't be able to request a medical report electronically in *all* cases. The software required to support the electronic report is currently used by approximately half of GP Practices. If your GP does not have the software, we will need to request a report under the existing manual process.

Your rights under the Access to Medical Reports Act 1988:

- You can choose to not give your consent but if you don't, we will not be able to go ahead with your application. This doesn't stop you from applying to other companies for cover.
- You can ask to see the report before your doctor sends it to us. If this is the case, we'll tell the doctor to keep the report for 21 days so you can arrange to see it. If you've not made arrangements to see the report within this time, your doctor will send it to us.
- If you choose not to see the report at this stage, you may ask the doctor for a copy within six months of it being sent to us. If you ask to see a copy of the report at a later date, we can send a copy to your doctor.
- If you think any part of the report isn't correct or is misleading, you may ask the doctor to amend it. If your doctor refuses to make the amendments, you may ask them to attach a statement outlining your views, which will then accompany the report.
- Your doctor can withhold access to the report if they feel it would cause physical or mental harm to you or others.

X

## Detail about the type of information that will be provided in the GP's medical report:

#### For electronic reports:

The medical report your doctor completes will contain the following:

- Details of major conditions which impact on your long term health, for example:
  - Malignancy (cancer), cardiovascular (heart) disease and diabetes
  - Neurological conditions, such as Multiple Sclerosis or Alzheimer's Disease
  - Suicidal thoughts or attempts at suicide
  - Conditions related to drug or alcohol misuse or smoking.
- Details of referrals from the last 10 years, for example a referral to a specialist at a hospital.
- Details of relevant medical consultations you have had over the last 10 years. (Information from consultations not considered relevant to your application, for example, details regarding uncomplicated pregnancy, or minor conditions such as acne or chicken pox, will not be included in the report).
- Details of investigations such as biopsies, blood tests, electrocardiograms (heart tests), urinalyses (tests on urine), x-rays or other investigations from the last 10 years.
- Copies of any hospital letters from the last 10 years.
- Medication prescribed within the last 5 years.
- Details of blood pressure, cholesterol and height/weight recordings in the last 3 years.
- Any history of disease among your parents or brothers or sisters that you have told your doctor about.

#### For manual reports:

The medical report your doctor fills in asks about the following:

- Your current health including any care, medication or treatment you are currently receiving.
- The results of referrals or tests you are waiting for.
- Any time off work in the last three years.
- Your past health including details of any relevant illness, trauma, or referrals for specialist advice or treatment, hospital admissions, consultations with your doctor or any other medical adviser, therapist or counsellor, in particular if you have a history of:
  - malignancy (cancer), cardiovascular (heart) disease, diabetes, and degenerative (gradually worsening) diseases;
  - musculoskeletal disease or injury, for example, arthritis, rheumatism, back problems or any other disorder of the joints or muscles;

# **Section 22** – Aviva Access to Medical Reports declaration *continued*

- anxiety, depression, neurosis (such as phobias, obsessions and so on), psychosis (a mental disorder where you lose contact with reality), stress or fatigue;
- suicidal thoughts or attempts at suicide; or
- conditions related to drug or alcohol misuse or smoking or chewing tobacco
- Details of any biopsies, blood tests, electrocardiograms (heart tests), height, weight if measured in the last two years, urinalyses (tests on urine), x-rays or other investigations
- Any blood pressure readings in the last three years or
- Any history of disease among your parents or brothers or sisters that you have told your doctor about.

### In both reports, we will not ask your doctor to reveal information about:

- negative tests for HIV, hepatitis B or C;
- any sexually-transmitted diseases unless there could be long-term effects on your health.

We will not ask your doctor to reveal information about predictive genetic test results. If this information is included we'll disregard it (except genetic tests for Huntington's disease, but only when the total amount of your life cover is more than £500,000.) If your doctor does include reference to other unfavourable predictive genetic test results, we will not take these into account when assessing your application or considering a claim.

If your doctor includes reference to favourable genetic test results, we can take these into account if they show that you haven't inherited a condition your family suffers from.

If you have any questions about your rights under the act or questions relating to the process of getting, assessing or storing medical information, please write to: Chief Medical Underwriter, Aviva, Wellington Row, York, YO90 1WR.

## The information you and your doctor provide about your health may result in us:

- setting premiums at standard rates,
- increasing premiums above standard rates,
- applying exclusions, or
- refusing to provide insurance.

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# Section 23 (4) – Additional policyholder details

Third policyholder (if any) Trustee applications only Fourth policyholder (if any) Trustee applications only

1. Title					
2. Name	First name	First name	First name		
	Middle name	Middle name	Middle name		
	Last name	Last name			
3. Date of birth			7		
4. Phone number	Home Mobile	Home Mobile			
5. Email					
6. Address	Address line 1	Address line 1			
	Address line 2	Address line 2			
	Town/City	Town/City			
	County	County			
	Postcode	Postcode			
		Third Fourtl policyholder policyho			
7. What is the policyholder's relationship	Spouse				
to the first life covered?	Civil partner				
	Live in partner				
	Co-mortgagee Lender/Guarantor				
	(Personal Loan Protection)				
8. What is the policyholder's relationship	Spouse				
to the second	Civil partner				
life covered?	Live in partner				
	Co-mortgagee				
	Lender/Guarantor (Personal Loan Protection)				
9. Policy reference					
(These are the references you gave each					
policy in Section 3)					
			_		

X

# Section 23 (7) – Additional health questionnaire

Only fill out this section if you're using this form as a non-interactive data capture or paper application and have answered yes to any question in Section 6 other than asthma. Please complete Section 7 for each separate condition and continue on a separate sheet available in Section 23 if necessary. If a disclosure relates to more than one question in Section 6, you only need to complete this section once for the disclosure.

	First life covered	Second lif	e covered
1. In Section 6, which question did you answer yes to?			
2. Condition			
3. Are you currently taking or have you been advised to take any medication for this condition?	Yes No If yes, please provide details of the medication:	Yes N If yes, please provide medication:	
4. Does this condition restrict you from carrying out any routine daily activities?	Yes No If yes, please provide details of the restrictions:	Yes N If yes, please provide restrictions:	
		First life covered	Second life covered
5. When did you last take any time off due to this condition?	Currently off work Within the last three months Between three months and a year ago More than a year ago No time off work		
6. If you have taken time off, how many days condition in the last two years?	Days	Days	
7. When did you last experience any symptoms of this condition?	Currently experiencing symptoms Within the last six months More than six months ago, but within the last year More than one year ago Never experienced symptoms		

# Section 23 (7) – Additional health questionnaire *continued*

Only fill out this section if you're using this form as a non-interactive data capture or paper application and have answered yes to any question in Section 6 other than asthma. Please complete Section 7 for each separate condition and continue on a separate sheet available in Section 22 if necessary. If a disclosure relates to more than one question in Section 6, you only need to complete this section once for the disclosure.

	First life covered	Second life covered
8. If you have experienced symptoms, please give details of the symptoms.		
		First life Second life covered covered
9. When were you diagnosed with this condition?	No diagnosis made Within the last three months Between three months and a year ago More than a year ago	
	First life covered	Second life covered
10. Are you under any form of follow up or awaiting investigations or referral for this condition?	Yes       No         If yes, please provide full details including waseen, and if applicable, when and where you up and the type of investigations awaited:	
11. Is there any further information you would like to provide regarding this condition?	Yes       No         If yes, please provide the further information	Yes No

X



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